Abstract

Balance scorecard (BSC) is developed and applied in assessing the performance of the banking sector in Hyderabad. The performance was measure through BSC. It also educates the value of performance based on learning and growth. Basically, learning and growth perspective examines the ability of employees (training, skills and knowledge). This study conducted to analyze and measure the impact of learning and growth on bank performance. The study has incorporated quantitative research design that the research questionnaire adopted and modified based on the five likert scale. The primary data collection has been compiled for the information of employees of Habib Bank Limited (HBL) and Allied Bank Limited (ABL) in Hyderabad. The probability sampling has been used to conduct the study with a sample size of 40 employees selected for the study. The entire analysis of this research is carried out through SPSS. The result concluded that the mean values of different variables shows the significant difference such as Faces Problems in Balance Scorecard, Encourages Accuracy, Enhances Accountability and Enhance Frequency while other variables have no any significant differences. Employee Perception, Employee Performance and Effectiveness of Employee Performance was more important to measure and best indicator for organizations specially in banking sector that help in further growth of organizations.